

August 20, 2012

John Hanson

20167 Hillsborough Blvd.

Port Charlotte FL 33954

To-Allen-Preferred Plumbing Services

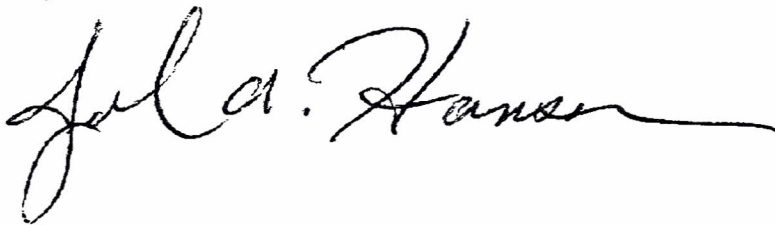
I wanted to let you know how happy we have been with your service. Last week I called your company because our whole house was backing up. When I called your company I was impressed because I spoke directly with owner/plumber.

Shortly after my call, you arrived to help with our problem. In fact you arrived before the scheduled time. The plumber was professional and courteous. Your prices were reasonable and we were not sold more than necessary. I felt comfortable with your company and glad we found you.

I know for any future plumbing issues I will be contacting you. It is hard to find a company that shows up on time and does the job right the first time. My neighbor recommended you to me and I will now be recommending you to all my friends.

Again thanks,

John

A handwritten signature in black ink that reads "John A. Hanson". The signature is written in a cursive style with a long horizontal flourish at the end.

**Thomas Lamatrice**  
**1010 Chevy Chase St. NW**  
**Port Charlotte, FL 33948**

Allen Patten  
Preferred Plumbing Services, Inc.

Dear Allen:

My wife and I would like to thank you for your prompt and professional service that you gave us on the plumbing of our home. Your timely manner and service will be giving all our friends and neighbors the recommendation that you deserve. If ever you need a reference letter or just a good word, please feel free to give our phone number. We will be very happy to talk to them about your company and work. Thank you again for all your hard work.

Sincerely,



Thomas Lamatrice

Seaton Management Inc.

17124 Seashore Ave.,

Port Charlotte, Florida

33948

This letter is being written to recommend "Preferred Plumbing" for all your plumbing needs. We have run a property management business in Port Charlotte for the past 20 years, and have used Allen Patten throughout this time for any of our plumbing issues. Allen realizes that prompt service is necessary in our business if someone has come to Port Charlotte on vacation and have plumbing issue at one of our houses. He always calls us back, usually within minutes and helps us with setting up time that is always convenient for us and our renter. He always has an excellent price and QUALITY workmanship. I often recommend Preferred Plumbing to family and friends.

Thanks Allen for a Great Job!

A handwritten signature in black ink, appearing to read "K Seaton / Pat", with a long horizontal flourish extending to the right.

Pat and Karen Seaton

October 1,2012

Preferred Plumbing Services Inc.

Atten-Alien

Just wanted to send you note to let you know how much we appreciate all the work you completed on our home at 430 Salisbury St in Port Charlotte.

We had a leak in the house and you came out promptly and advised how the job was to be done. I was impressed with your knowledge and the quality of work preformed. Our job was done professionally and neatly. Every time I called we received your full attention and help.

I have been so pleased I wanted to let you know we have recommended Preferred Plumbing to several of our friends. I am glad we have found a company we can count on and look forward to doing more business in the future.

Sincerely,



Rebecca Shock